

Cable, Internet, & Phone Service

Cable & internet services are offered in all our residential units. The channel line-up is different in the residence halls and apartments. The residence halls provide wireless internet service, but connecting to the data port in your room is faster and safer. The wireless connection can be affected by the number of users at any given time as well as the location of your computer in relation to furniture, particularly metal file cabinets or foot lockers. **DO NOT USE WIRELESS WHEN TAKING ONLINE EXAMS.**

Residence Halls: If you are living in a residence hall, simply connect the cables from your television and/or computer to the appropriate wall outlet. Telephone service is provided through **Resicom**.

Apartments and Houses: Elmhurst College will pay for basic cable service through Comcast. Any upgrades to the basic cable package are not permitted.

Elmhurst College will pay for basic internet (one port per unit with modem). Wireless routers or any additional equipment required for use beyond what is covered in the basic service charges are the student's responsibility. Any upgrades to the basic internet package are not permitted. The Residence Life staff will schedule the initial appointment with Comcast to activate the internet. Comcast must have a resident present with a computer at the time of the appointment to set up the internet. The time of the appointment is emailed to each apartment resident over the summer. If a resident needs to reschedule the appointment, s/he may do so by contacting Comcast and referencing the appointment number.

Should you receive any sales calls, refer the caller to Karen Baker in the Residence Life Office. The College contracts for the service, not the student. Should you receive a bill from Comcast, bring it to the Office of Residence Life as soon as possible.

Residents in apartments and houses are responsible for providing their own telephone service.

Residence Hall Channels		Apartment/House Channels	
2	WBBM (CBS)	2	WBBM (CBS)
3	Home Shopping Network	3	Home Shopping Network
4	WGBO (Univision-Spanish)	4	WGBO (Univision-Spanish)
5	WMAQ (NBC)	5	WMAQ (NBC)
6	Government Access	6	Government Access
7	WLS (ABC)	7	WLS (ABC)
8	WPWR (My50)	8	WPWR (50) MNT
9	WGN (CW)	9	WGN (CW)
10	WCIU (the U)	10	WCIU (the U)
11	WTTW (PBS)	11	WTTW (PBS)
12	WFLD (FOX)	12	WFLD (FOX)
13	WCFC (ION-Family)	13	WCPX-TV(38) ION
14	WSNS (Telemundo-Spanish)	14	WSNS (Telemundo-Spanish)
15	WXFT (Telefutura-Spanish)	15	WXFT (Telefutura-Spanish)

16	Educational Access
17	WJYS (ind)
18	TV Guide
19	Public Access
20	WYCC (PBS)
21	WYIN (PBS)
24	Animal Planet
26	Fox News Channel
28	Spike TV
29	MTV
30	VH-1
31	USA Network
32	A & E (Arts & Entertainment)
33	ESPN
34	ESPN2
35	Headline News
36	CNN
37	Comcast Sports Network
38	CLTV (Chicagoland TV)
39	CNBC
40	The Weather Channel
41	AMC (American Movie Classics)
42	Comedy Central
43	E! Entertainment
44	History Channel
45	Lifetime
46	Nickelodeon
47	Cartoon Network
48	Discovery Channel
49	TNT
50	WTBS
51	ABC Family Channel
52	The Learning Channel
53	HGTV (Home & Garden TV)
54	Disney Channel
58	FX
59	MSNBC
60	Food Network
61	Travel Channel
65	Elmhurst College Bulletin Board
66	Elmhurst College Bulletin Board
67	Elmhurst College Bulletin Board
68	Elmhurst College Bulletin Board

16	Educational Access
17	WJYS (ind)
18	TV Guide
19	Public Access
20	WYCC (PBS)
21	WYIN (PBS)
95	CSPAN
98	TLN
99	Educational Access
100	Comcast Network 100
113	Cable Marketplace 3
114	Leased Access
138	TLN
193	ABC News Now
194	NBC Plus
217	Live Well HD
223	WWME (via WCIU-DT)
233	MLB Network HD
238	WCPX HD (ION)
240	WYCC HD (PBS)
241	WTTW-V-me
243	WTTW Prime
245	LATV
246	This TV
248	WFBT (via WCIU-DT)
250	WYCC World
599	WOCK-TV

- 69 Elmhurst College Bulletin Board
- 70 Elmhurst College Bulletin Board
- 72 BET (Black Entertainment
Television)
- 95 CSPAN
- 97 QVC (Home Shopping)
- 99 Cable Marketplace

(updated May 1, 2009)